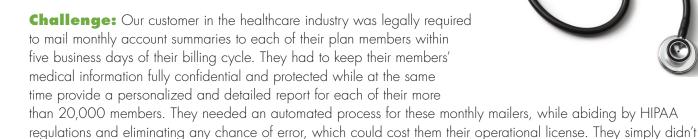


Fast and Efficient Monthly Mailings Help Keep Client Compliant



have the staff, time or mail processing knowledge to prepare these mailings themselves.

Solution: Our full-service mailing services were the perfect fit for this customer. Due to the confidentially of the information that needed to be printed and mailed and to ensure that one plan member did not receive another's medical information, we worked with the client on a system of sharing files via a secure FTP and printing and mailing from multi-page PDF files which included address information that was already CASS certified, sorted and bar coded by us prior to our customers adding all the detailed, personalized information to the summary reports. That way we weren't handling all of their private data. We just separate the files, print and stuff into envelopes.

Results: The customer is now fully HIPAA compliant and the monthly reporting is done efficiently and quickly. Their members are now receiving accurate and timely monthly statements.

